

REPUBLIC OF MAURITIUS DEPARTMENT OF CIVIL AVIATION Aeronautical Information Service Sir Seewoosagur Ramgoolam International Airport Plaine Magnien		
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Automation of the Flight Clearance Office

1. Introduction

Following the successful implementation of the automation for the application for private and medical evacuation flights in May 2023, and cargo flights on 05 August 2024, the application for scheduled and charter flights will also be automated starting from 13 January 2025. Aircraft operators wishing to apply for scheduled and charter flights to land in Mauritius or overfly the Mauritius Flight Information Region, can do so directly through the flight clearance portal as from 13 January 2025.

The purpose of this AIC is to inform aircraft operators about the automation of applications for scheduled and charter flights and to provide guidance on how to submit their applications using the automated system. However, applications must be forwarded both through the portal and manually during period 13 January to 27 January 2025.

The automation of the application process for flights aims to substantially improve the service provided in terms of timeliness and precision while mitigating risks.

2. Automated System

First-time applicants for private, medical evacuation, cargo, scheduled, and charter flights must request login details from the Flight Clearance Office by sending an email to ais@govmu.org using the template below:

Subject: Request for Login Details

Dear Flight Clearance Office,

We are hereby requesting a login to enable us to submit an online application for operating a flight to overfly the Mauritius Flight Information Region or to land in Mauritius. Our details are as follows:

- **Operator Name:**
- **First Name:**
- **Last Name:**
- **Email Address:**
- **Phone Number:**
- **Fax Number:**

It would be appreciated if we could obtain a username/password to make the application on the portal.

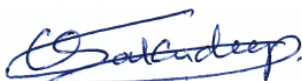
The username and password will be sent to the provided email address. The aircraft operator may then use the same username and password for all future applications. The most appropriate browser to access the system is Google Chrome. The link to the portal is <https://fco.govmu.org>, where the aircraft operator will need to enter their username and password to access the portal and make their application according to the type of flight they are applying for.

The user guide for making an application is available on the DCA website at <https://civil-aviation.govmu.org>.

In case of any issues, the aircraft operator can contact the Flight Clearance Office.

3. Cancellation

This AIC cancels AIC 06/24 dated 05 August 2024. This AIC will remain in force until incorporated into the AIP Mauritius.



K. SAKURDEEP
for Director of Civil Aviation